

Pimmit Hills Post Office Closure

From: **Pimmit Hills News** (pimmitnews@gmail.com)

Sent: Mon 1/18/10 12:16 PM

To:

3 attachments

New Image.BMP (1467.7 KB) , PO_survey2[1].BMP (1467.7 KB) , PO ltr.bmp
(1467.7 KB)

Unfortunately I just received this information today. Attached is a letter requesting comments from Pimmit Hills about the closure. The deadline for reply is Jan 19. If you have the time today, perhaps you can send it today or hand deliver it to the post office tomorrow. Probably sending it late will also be better than not sending it at all.

If you cannot open the attachments, you could just call the postmaster, Donna Bradley at 703-532-8504 to let her know how you feel.

Thanks for your action!

Carol Martz
President, PHCA

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Check out the new Pimmit Hills web site: www.pimmithills.org

RE: Pimmit Hills Post Office Closure

From: **Elaine Mittleman** (elainemittleman@msn.com)
Sent: Wed 1/20/10 1:05 PM
To: Elaine Mittleman (elainemittleman@msn.com)
Cc: Carol Martz (phca.carol@yahoo.com)

I talked to Susie Warner in the office of Rep. Jim Moran and said I was strongly opposed to the closing of the Pimmit Hills post office.

She said that I should tell people who are concerned to call their office (even though they said there is nothing they can do). I would suggest calling - Susie Warner, 703 971-4700.

Also, the surveys were only sent to those with post office boxes, not to those who use the post office. That is ridiculous. I was told that there are more surveys available at the Pimmit Hills branch and the deadline was extended to Thursday. I think that as many people as possible should fill out surveys and call.

You can also call the post office at Merrifield. I think that number is 703 207-3601 (if that is not correct, you can probably call the customer service number).

Elaine

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From: elainemittleman@msn.com
To: pimmitnews@gmail.com
Subject: RE: Pimmit Hills Post Office Closure
Date: Mon, 18 Jan 2010 12:22:49 -0500

Thanks. I just called and left a message for Donna Bradley (whose name is in the letter). I will call back tomorrow - I know today is a holiday.

I can't believe that we did not get any notice (except for from you).
I definitely do not want the branch to close.

Let me know what else can be done.

Elaine

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Date: Mon, 18 Jan 2010 12:14:54 -0500
Subject: Pimmit Hills Post Office Closure
From: pimmitnews@gmail.com

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Carol Martz

President, PHCA

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January 21, 2010

Roberts S. Gingell
Sr. Manager, Post Office Operations
8409 Lee Highway
Merrifield, VA 22081-9998

Re: Pimmit Branch

Dear Mr. Gingell:

I am extremely strongly opposed to any plan to close the Pimmit Branch. I live in Pimmit Hills. That post office is literally my lifeline. I rely on it - and have for many years. The staff is friendly and very helpful. Janice Void is the best postal employee I have ever known. She knows many patrons by name and knows their families. She is so knowledgeable and helpful. I rely on her greatly.

I am an attorney and work out of my home. I need to have the Pimmit Branch to mail legal pleadings and other matters related to my business. I do not have a car. A trip to the branch on West Broad Street requires a bus trip and the total travel time could be two hours. Plus, that branch is not nearly as efficient as the Pimmit Branch. I was at the West Broad Street branch on Tuesday - the supplies were not stocked and there was a long line. I really do not like going to that branch.

There are many apartments and businesses near to the Pimmit Branch. The other branches you mentioned in your letter are a considerable distance and not at all convenient. You must surely be aware of the traffic in the Tysons Corner area. In terms of community planning, there is now an emphasis on encouraging pedestrian traffic and mixed-use facilities. Your proposal is directly opposite to the present best practices in planning. The proposal apparently is expecting many people to be forced to make special trips by car to an out-of-the-way destination to use the post office. Any trip by car in the Tysons Corner area would probably take at least an hour. Your proposal apparently assumes that patrons are driving by other post offices but I doubt that is a valid

assumption.

Further, it is my understanding that the surveys were given only to those who have post office boxes at the Pimmit Branch. That is a completely invalid survey method. Many, if not most, of the customers at the Pimmit Branch do not have post office boxes. They were not advised of the survey or of the proposed closure. It is extremely unfair to purport to take a survey but not to notify those who use the Pimmit Branch of the survey.

Your letter stated that the office workload has declined at the Pimmit Branch. As you must be aware, the hours at the Pimmit Branch have been reduced and the Branch is now closed on Saturdays. Your letter does not indicate whether you took the reduced hours into consideration. Also, you did not discuss the workload at other branches. It is likely that the workload has declined at most branches.

I am fully aware of the financial problems of the United States Postal Service. However, making it difficult, if not impossible, to use branches - by requiring trips of an hour or more to get to a branch - will only contribute to further declines in business. In my case, it also causes a personal disappointment that the Postal Service would even consider closing a branch that is so efficient and helpful. I rely on that branch and on being able to receive assistance from Janice Void.

I am strongly opposed to closing the Pimmit Branch. I would be glad to answer any questions. Thank you for your attention to this matter.

Sincerely,

Elaine Mittleman

cc: Rep. James P. Moran